



RAIDERS

CANBERRA RAIDERS INTERNSHIP DESCRIPTION

The Canberra Raiders Pty Ltd

MEMBERSHIP AND TICKETING INTERNSHIP

Reports To:

Sharna Mitchell - Membership & Ticketing Coordinator
Sam de Graaf - Membership and Ticketing Manager

Company:

Canberra Raiders Pty Ltd

Overview:

This Internship is the perfect opportunity for a confident, motivated, and committed student to gain valuable experience and assist the Canberra Raiders to grow their Membership and Fan base in Season 2024. This Canberra based internship will provide the opportunity to network and gain valuable insight into how a professional sporting organisation conducts its daily business.

Contact Hours:

This internship is across approximately 30-35 weeks commencing late January to September/October 2024, inclusive of all Raiders NRL & NRLW home games (approx. 4-8 hours per game day), with potential opportunities for office hours.

Key Responsibilities:

- Plan and organise Game Day member activations.
- Process and service Membership sales.
- Assist in the Membership box office and process Membership sales at Raiders home games.
- Assist with Member events.
- Assist with data management on Membership database (Archtics).
- Assist with Membership planning for Season 2025.

Requirements:

- Available for 2024 Canberra Raiders events, including GIO Stadium Game Days.
- Available to potentially work in Raiders Centre of Excellence office the week leading into each major event or as mutually agreed upon.
- Demonstrate excellent customer service experience and skills.
- Multi-task and able to cope in busy environments.
- Excellent interpersonal and communication skills.
- Previous events and/or sports experience will be highly regarded.
- A 'can-do' attitude with an eagerness to learn is essential.
- Adherence to all NRL & Raiders biosecurity and confidentiality requirements.
- Present neatly and professionally when representing the Raiders.

Other Outcomes & Provisions:

- Industry exposure within one of Australia's largest sporting codes.
- Exposure to government and corporate event operations.
- Networking with potential future employers.
- Opportunity to integrate with university study requirements.
- Game Day Access Accreditation.
- Club Attire.
- Game Day Food & Beverage allocation/vouchers.
- 2 x silver memberships and 1 x pack provided.

Application Information

Applications close Thursday 18th January 2024 or until position is occupied.

Please email your expression of interest with your resume and cover letter to:

Sharna Mitchell | smitchell@raiders.com.au | 02 6253 3515

