Flexi 3

Redemption Instructions

- 1. Head to <u>https://premier.ticketek.com.au/shows/show.aspx?sh=RAIDERS24</u> to select which game you would like to redeem your tickets for.
- 2. Once you have selected the game, you need to enter in your membership account ID in the password box and click unlock tickets. Your Raiders membership account ID can be found on your confirmation email of purchase or on your digital membership card that will get sent via SMS to your mobile shortly after your purchase of your Flexi 3 Membership



canberra Raiders v Gold Cost	Titans diek
Venue: GIO Stadium Canberra, Bruce, ACT Date: Sat 1 Jul 2023 3:00pm	Presented by: Canberra Raiders Join us as we take on the Titans on Saturday afternoon in our only match against the Gold Coast side this season. Our last home gam against the Titans was back in round three last season, where the Raiders came back from 22-0 down to win 24-22 in a thriller.
Find Tickets	
OR 1234567	
Unlock tickets	

3. Once you have unlocked tickets, you will be able to select the amount of Flexi 3 tickets from General admission you wish to redeem on that game, with the option to buy any additional.



- 4. You will have the \$0 ticket redemption for your Flexi 3 under 'Member Admit.'
- 5. Select next and you will be taken to your order summary, which will show the tickets you have selected.
- 6. if you are not purchasing any additional tickets the total price will show \$0
- 7. Click 'go to checkout'.
- 8. Sign into your Ticketek account. (Please note that this is a different account and log in to your Raiders Ticketmaster membership portal log in)
- 9. You will then be redirected to a payment screen, where you can confirm your billing address, and mobile number. Again, if you are only redeeming your Flexi 3 tickets, the total amount should be \$0, and you will not be paying anything, if you have added paid extras there will be a total amount and a payment method will have to be entered in before checking out.

- 10. Hit 'Submit' and you would receive a confirmation email, if you selected the Print at Home option for the tickets will be attached via email. If you selected the mobile ticket/s will be sent via SMS to the mobile number, you had on your Ticketek account.
- 11. The number of tickets you redeemed determines what will be available to redeem in the next game.

If you have any troubles with your Ticketek account, you can contact them through their website.

If you have any issues with your Raiders Membership, please email us at <u>membership@raiders.com.au</u>